



Short Instructions

TSE Administration Software

Installation

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Dear customer,

Thank you for purchasing lock administration software by Burg-Wächter.

It is available in 3 different versions that are perfectly adjusted to different requirements:

- *TSE 5500 Software Light*
- *TSE 6501 Software System*
- *TSE 6502 Software System +*

**This short instruction provides information on installation.
For detailed instructions, see the help menu of your software.**

Installation under Windows XP, Windows Vista, Windows 7 and Windows 8

System requirements: Windows XP, Windows Vista, Windows 7 or Windows 8
in

standard configuration,
USB port
Screen resolution of at least 1200 x 1024
.NET Framework 4.0
Min. 1GB RAM
User with administrator rights
Min. 50 MB free memory

Please observe that you cannot install the different software versions in parallel on your computer.

Proceed as follows to install the drivers and software:

- Enter the following address in your browser's address line:

http://www.burgwaechter.de/live_website/html/default/309c9031360ab81501387bab5da2687b.de.html

- Select **Download**
- Download the file **TSE_Software.zip** from there and unpack it on your computer.
- Open the folder **TSE_Install**; two things are created:
 - a. TSE_Setup.exe
 - b. the folder **Redistr** (contains driver)
- Start the file

TSE_Setup.exe

and select your language



Fig. 1: Setup

You will see a message according to which installation requires administrator rights on the respective computer. Confirm the message with **Yes** to continue installation.

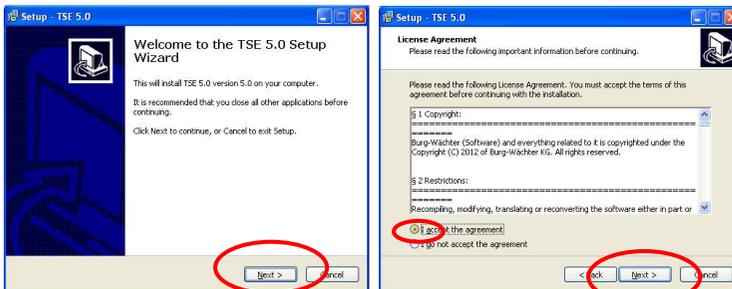


Fig. 2: Set-up

The storage sites differ according to operating system:
 Windows XP: C:\Programme)BURG-WÄCHTER\TSE

Windows 7: C:\Program Files (x86)\BURG-WÄCHTER\TSE

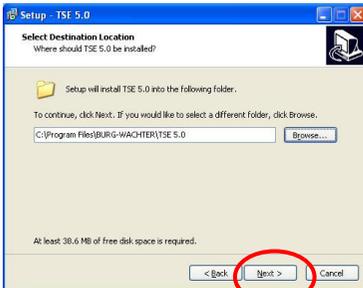


Fig. 3: Setup Windows 7

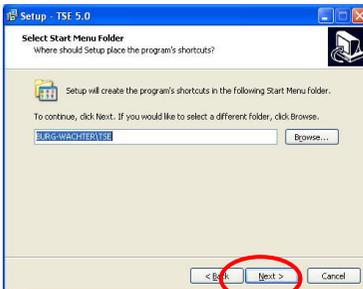


Fig. 4: Setup

You need to decide if only the user currently logged in must execute the programme or if any user may. This changes the storage path of the database.

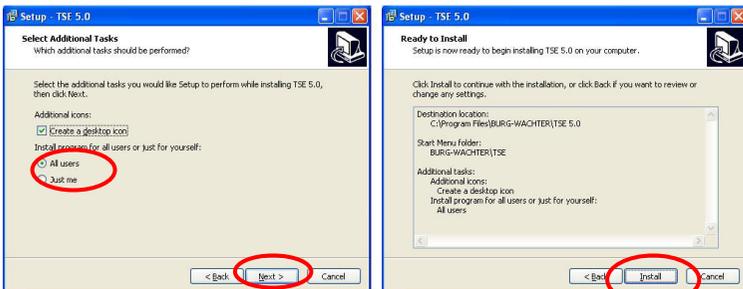


Fig. 5: Setup



Fig. 6: Setup

Now perform the installation

The language is selected first. Then the USB adapter version test is performed.



Fig. 7: Installation version test

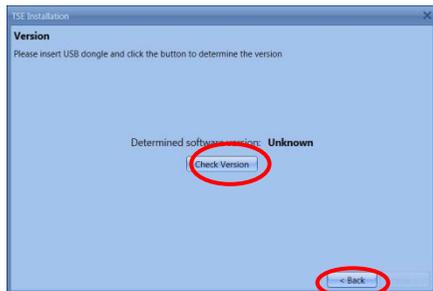


Fig. 8: Installation language selection

The name of the software version (in this case *TSE 6502 System + Software*) appears.

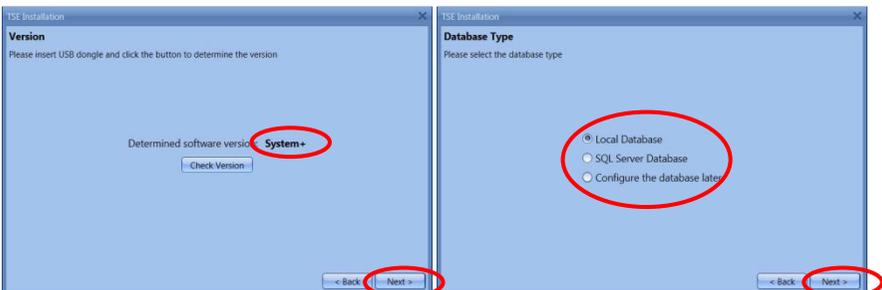


Fig. 9: Version test and selection of the database

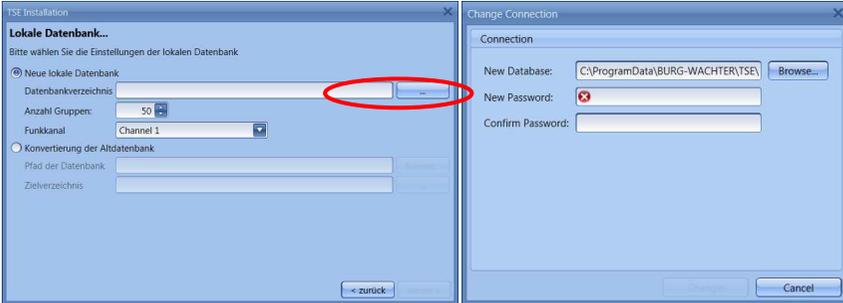


Fig. 10: Database and password input

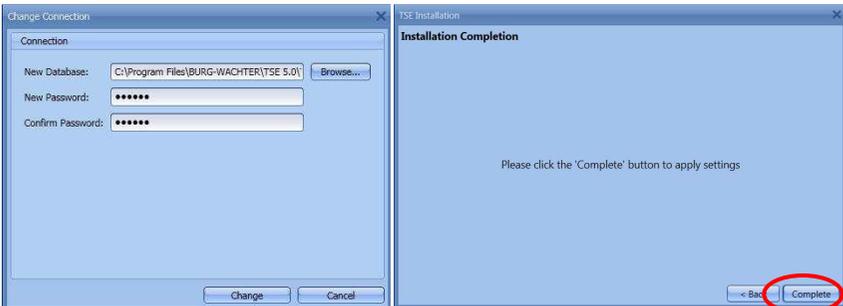


Fig. 11: Installation



Fig. 12: Installation

The installation has now been successfully completed. Start the programme.

Additional options for Windows 8

Due to the fact of different drivers or none existing drivers Windows 8 systems have a special automatical check-up of its drivers. During the installation at the Version check or during an automatical update of the Windows software the DOS window displays.

Attention: If the automatical driver update is activated on your computer existing drivers could be overwritten. In this case you will be requested to execute the following steps.

Therefore we suggest to deactivate the automatical driver updating routine. (Please compare with the following chapter)

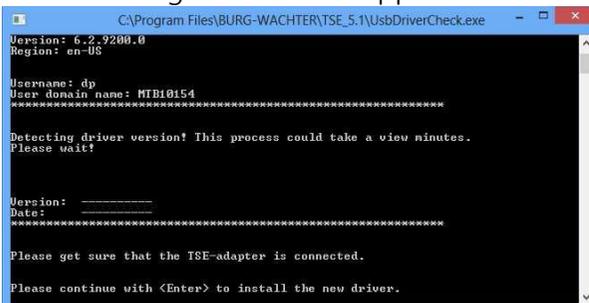
Please make sure that you have administration rights to be authorised to fulfill the following steps.

Different cases will be analysed.

- there is no existing driver
- the wrong driver is existing
- the automatical driver update failed
- faulty connection between the TSE adapter and the computer

1. No existing driver

If there is no existing driver the driver has to be installed.
The following information appears:



```
C:\Program Files\BURG-WACHTER\TSE_5.1\UsbDriverCheck.exe
Version: 6.2.9200.0
Region: en-US

Username: dp
User domain name: MIB10154
*****

Detecting driver version! This process could take a view minutes.
Please wait!

Version: _____
Date: _____
*****

Please get sure that the TSE-adapter is connected.

Please continue with <Enter> to install the new driver.
```

Abb. 13: Warning message DOS window

Press **Enter** to install the driver.



Abb. 14: Driver installation

Press **Enter** again to close the DOS window und restart the TSE software again.

2. Wrong TSE driver

If the wrong TSE driver is installed on the computer it will be updated automatically.

Please follow the instructions in the DOS window and restart the TSE software.

3. Manually driver update

If the automatical driver update failed you have to install manually.

After detecting a wrong or non-existing drivers the system tries to update automatically.



Abb. 15: Status info

Press **Enter** and restart the TSE software. If the DOS window appears again during

the version check the automatic driver update failed. The driver update has to be done manually.

Please open the **Start** symbol first with the right mouse button. Then navigate to the Device Manager.

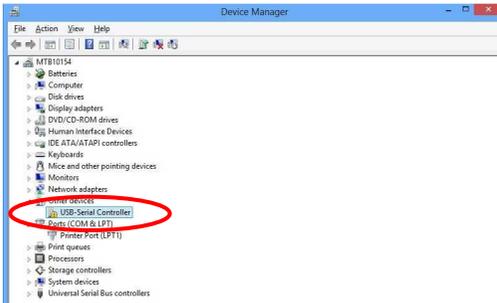


Abb. 16: Device Manager

Choose **Update Driver Software**

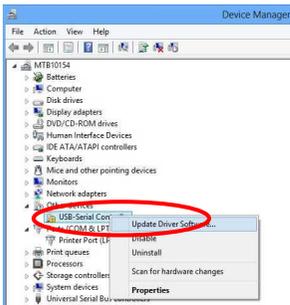


Abb. 17: Driver software update 1

Choose **Browse my computer for driver software**

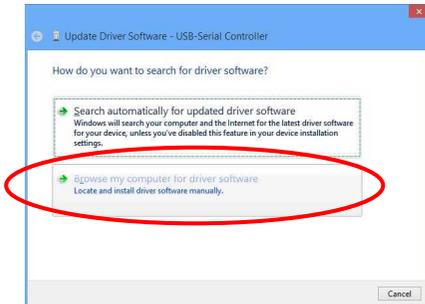


Abb. 18: Driver software update 2

You will find the necessary drivers in the installation directory of the TSE software. Choose the drive in which the installation of the software was done. In addition you have to click the message **Include subfolders**.

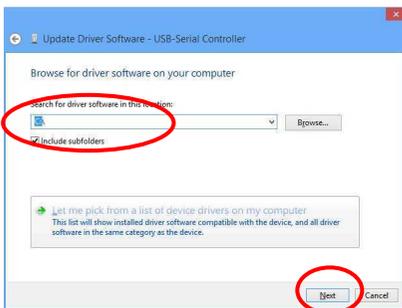


Abb. 19: Driver software update 3

Press **Next**.

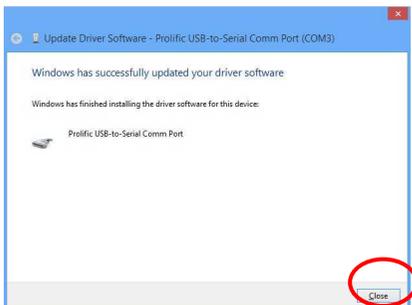


Abb. 20: Driver software update 4

The installation was done successfully. The driver will be shown in the Device Manager.

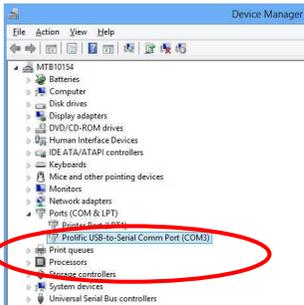


Abb. 21: Device manager

4. Faulty connection between the TSE adapter and the computer

If this message appears during the check version routine you have to check the connection between the adapter and computer or choose another USB port.



Abb. 22: Faulty message

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